

Vita of Samantha Schmehl Hines as of May 14, 2009  
Assistant Professor, Mansfield Library, as of Sept. 2004

Mansfield Library MLIB 323  
32 Campus Drive  
The University of Montana  
Missoula, Montana 59812  
[Samantha.hines@umontana.edu](mailto:Samantha.hines@umontana.edu)  
(406) 243-4558 | fax (406) 243-4067  
Yahoo IM: Sam\_MLUM | Second Life: Sam Kolache  
AIM: MansfieldLib | GTalk: SamHines

### EDUCATION

Master of Science in Library and Information Science. University of Illinois at Urbana-Champaign, 2003.

Bachelor of Arts cum laude in Political Science, minor in German. Linfield College, 1999.

### PROFESSIONAL EXPERIENCE

Reference Desk Manager. University of Montana, January 2009 to present.  
*Manage reference desk staffing: create schedules and supervise adjunct faculty, staff, and student employees. Coordinate monthly reference meetings and continuing education sessions. Maintain awareness of new developments in reference service and evaluate their applicability to our desk. Pass ideas for services to the Head of Information and Research Services.*

Assistant Professor. Distance Education Coordinator and Social Sciences Librarian. University of Montana, Sept. 2004 to present.  
*Plan, evaluate and maintain total library services and instruction for distance students. Apply new technologies to further develop reference and instructional services for distance education students. Enhance and maintain the Distance Education Library Services website. Select and purchase materials supporting curricula in the social sciences. Work in consultation with students and faculty in social science departments on research questions. Provide face-to-face reference services at information desk and provide on-campus or distant course-integrated instruction as needed.*

Interim Co-Head of Bibliographic Management Services. University of Montana, July 2008 to December 2008.

*In consultation with the co-head, supervise the department staff responsible for the acquisition and cataloging of all formats and providing metadata expertise for the library's growing digitization projects; be responsible for the development and application of policy, workflow, project management and resource allocation; administer*

*acquisition fund management; participate in the Collection Development committee to provide budget reports and to implement methods of collection management that provides data for purchasing decisions; and play a key role in overseeing electronic resource acquisition and management. Serve as a member of the senior management group of the Maureen and Mike Mansfield Libraries and work to facilitate effective communication and working relationships library wide and among the affiliated campuses.*

Reference Librarian. Kirkwood Community College, Iowa City Campus, August 2003 to Sept. 2004.

*Served diverse student population's information needs. Performed information literacy tasks, such as library tours, classroom visits, and creation of online tutorials. Served as backup for circulation and audiovisual departments. Staffed reference desk.*

Cataloger. National Czech & Slovak Museum & Library, August 2003 to Sept. 2004. *Performed original and copy cataloging for materials in a variety of languages and formats, including assigning LC subject headings and call numbers. Developed policies for cataloging processes and other technical services functions. Installed and maintained software for automated system (Follett) and cataloging utilities (OCLC). Created metadata for electronic documents and images using OCLC ContentDM. Managed interlibrary loan requests.*

Serials Cataloging Graduate Assistant. University of Illinois Urbana-Champaign, September 2002 to August 2003.

*Created copy and original catalog records for serials in a variety of languages and formats. Contributed to and updated records in OCLC WorldCat when appropriate. Helped maintain catalog and acquisition records in local system. Required initiative, creativity, and attention to detail, as well as knowledge and application of AACR2 2002 rev., CONSER standards, and DDC21.*

## BIBLIOGRAPHY

### Chapters and Articles

“Librarians at the bounds of rationality: how bounded rationality can help us help others.” (Refereed). *Behavioral & Social Sciences Librarian* 28:3 (in press).

“How it's done: Examining distance education library instruction and assessment.” (Refereed). *Journal of Library Administration* 48:3/4 (2008), 467-478.

“Made to Stick: the book by Chip and Dan Heath, adapted to a library audience.” *PNLA Quarterly* 73:1 (2008), 22-23.

Zoellner, K., Samson, S. and Hines, S.G.S. "Continuing assessment of library instruction to undergraduates: a general education course survey research project." (Refereed). *College and Research Libraries* 69:9 (2008), 370-383.

"Libraries and distant users: an evolving relationship." In Tennant, R., *Technology and Libraries: Essays in Honor of Anne Grodzins Lipow*. Sonoma, CA: Roy Tennant, 2008, 59-64.

"Adventures in online mentoring: The New Members' Roundtable career mentoring program." (Refereed). *Journal of Web Librarianship* 1:4 (2008), 51-66.

"Outpost reference: meeting patrons on their own ground." *PNLA Quarterly* 72:1 (2007), 12-13.

"Social sciences & outreach librarian." In Shontz, P. and Murray, R. (Eds.), *A Day in the Life*. Libraries Unlimited, 2007.

"Wikis, blogs and other collaborative tools in library services: a workbook and reference." *PNLA Quarterly* 71:2 (2007), 27-31.

"What do distance education faculty want from the library?" Co-published simultaneously in *Journal of Library Administration* 45:1-2 (2006), 215-227, and *The Twelfth Off-Campus Library Services Conference Proceedings*, 215-227.

"On speaking terms: how to get through talking in front of a crowd." *Info Career Trends* 7:3. Last accessed July 10, 2006.

<<http://www.lisjobs.com/newsletter/archives/may06shines.htm>>

"Web search basics." In K. Manuel (Ed.), *Empowering distance learners with hands-on information literacy activities*. Pittsburg: Library Instruction Publications, 2006. pp. 89-96.

## Reviews

*I also write short reviews for Library Journal for reference materials; these are just my longer reviews.*

[Review of the book *Teach Beyond Your Reach: An Instructor's Guide to Developing and Running Successful Distance Learning Classes, Workshops, Training Sessions and More*]. (In press) *Public Services Quarterly* 3:3/4.

[Review of the book *Web-Based Instruction: A Guide for Librarians*]. *Public Services Quarterly* 2:4 (2006), 93-94.

[Review of the book *Creating the One-Shot Library Workshop: A Step-by-Step Guide*]. *Libres*, 16:2. Last accessed October 23, 2006.

<http://libres.curtin.edu.au/libres16n2/bookreviews.htm#Veldof>

[Review of the book *Planning and Evaluating Library Networked Services and Resources*]. *Public Services Quarterly*, 2:1 (2006), 102-103.

## Internal Publications

“Facebook, MySpace, social networks and the library.” *InfoIssues: A Publication of the Faculty of the Mansfield Library*, Feb. 2007.

<http://www.lib.umt.edu/services/infoissues/archive/feb2007.htm>

“Copyright issues and resources.” *InfoIssues: A Publication of the Faculty of the Mansfield Library*, Apr. 2006.

<http://www.lib.umt.edu/services/infoissues/archive/apr2006.htm>

“Text messaging/SMS services.” *InfoIssues: A Publication of the Faculty of the Mansfield Library*, Nov. 2005.

<http://www.lib.umt.edu/services/infoissues/archive/nov2005.htm>

“Google initiatives.” *InfoIssues: A Publication of the Faculty of the Mansfield Library*, Jan. 2005. <http://www.lib.umt.edu/services/infoissues/archive/jan2005.htm>

## Presentations

Ravas, T., and Hines, S.G.S. “Day-to-day copyright challenges and solutions in music libraries and collections-- a moderated panel discussion.” Mountain Plains Music Library Association, Missoula, Mont., May 2009.

“Productivity for librarians (and others)!” Montana Library Association, Kalispell, Mont., April 2009.

“Copyright and You!” eXtended Learning Institute, Missoula, Mont., March 2009.

“Unexpected Allies: How Your Library Can Help Take CE Above and Beyond.” University Continuing Education Association West Regional Conference, Missoula, Mont., October 2008.

Medvetz, M., Boyd, R., Roberts, B., and Hines, S.G.S. “Library Instruction—Views from Outside and Inside the Library: A Panel Discussion.” Montana Instruction Summit: New Directions, Missoula, Mont., October 2008.

“Distance learning and library outreach.” In ALA LITA Distance Learning Interest Group panel program: “If We Don’t Call It Distance, Does It Exist?” presented at ALA Annual Conference, Anaheim, June 2008.

“How it’s done: examining distance education library instruction and assessment.” Paper presented at the Off Campus Library Services Conference, Salt Lake City, Utah, April 2008.

McMullen, L. and Hines, S.G.S. "Give your library a social presence online." Session presented at the Montana Library Association OFFLINE conference, Missoula, Mont., Feb. 2008.

"Made to Stick: adapted to a library environment." Session presented at the Montana Library Association Academic and Special Libraries Retreat, Chico, Mont., Oct. 2007

"Outpost reference: meeting patrons on their own ground." Session presented at the Pacific Northwest Library Association Annual Conference, Edmonton, Alberta, Aug. 2007.

Heckel, J., Gonzales, K. and Hines, S.G.S. "Intellectual freedom update--policy and practice: how to avoid the sticky bits." Session presented at the Montana Library Association Academic and Special Libraries Retreat, Chico, Mont., Oct. 2006.

Derry, S. and Hines, S.G.S.. "Copyright issues @ your library." Session presented at the Montana Library Association Academic and Special Libraries Retreat, Chico, Mont., Oct. 2006.

"Wikis, blogs, and other collaborative tools in library services." Session presented at the Pacific Northwest Library Association Annual Conference, Eugene, Ore., Aug. 2006.

"Making the connection: distant students and library instruction." Poster session presented at the American Library Association Annual Conference, New Orleans, La., June 2006.

"Collaborating with our users through wiki guides." Significant Tidings presentation at the Montana Library Association Conference, Missoula, Mont., May 2006.

Samson, S., Hines, S.G.S., and Burroughs, J. "Library instruction as outreach." Session presented at the Montana Library Association Conference, Missoula, Mont., May 2006.

"What do distance education faculty want from the library?" Paper presented at the Off Campus Library Services Conference, Savannah, Ga., April 2006.

"What do distance education faculty want from the library?" Poster session presented at the American Library Association Annual Conference, Chicago, Ill., June 2005.

Kraft, N., Groskopf, A., and Schmehl, S.G. "Digital heritage projects: issues & concerns." Panel Discussion presented at Iowa Library Association/Association of College and Research Libraries Spring 2004 Conference, Pella, Iowa.

### TEACHING EXPERIENCE

Assistant Professor. Distance Education Coordinator and Social Sciences Librarian. The University of Montana, Sept. 2004 to present.

*Provide course-integrated instruction for faculty and students in distance education programs, social science courses, and for other courses upon request.*

Credit Courses Taught:

- LIB200 Research Strategies (one credit, online), Fall and Spring semesters.  
*The course listed below was adopted for permanent addition to the UM curriculum and assigned a permanent course number in Spring 2006.*
- LIB295 Research Strategies (one credit, online), Spring 2005 and Fall 2005  
*This course, taught completely online, helped bridge the gap between distance education and library instruction. This course was used as a model for UMOline's course development workshops.*

Course Integrated Instruction: Face to Face

- COMM 410 Communication in Personal Relationships
- ECON 350 Economic Development
- ECON 488 Research Methods
- ENEX 195 Social Sciences
- JOUR 270 Reporting
- JOUR 327 Photojournalism
- JOUR 501 Thesis Seminar
- PSC 195 Writing and Analysis
- PSC 321 Politics of Western Europe
- PSC 381 Post Soviet Politics
- SOC 201 Social Science Methods
- SOC 421 Issues in Sociology and the Family
- SOC 488 Identity and Social Justice
- SW 200 Introduction to Social Work
- SW 310 Social Welfare Policy & Services
- SW 400 Research Methods
- Freshman Interest Group – Asking Why
- Freshman Interest Group – General Education
- Freshman Interest Group – Human Behavior

Course Integrated Instruction: Online

- Public Health Program Library Orientation (Blackboard)
- COMM 410 Interpersonal Communication (Blackboard)
- PSC 130 International Relations (Blackboard)
- PSC 321 European Politics (Blackboard)
- PSC 100 American Politics ([http://www.lib.umt.edu/research/guide/psc\\_psc100.htm](http://www.lib.umt.edu/research/guide/psc_psc100.htm))
- PSC 366 American Presidency  
([http://www.lib.umt.edu/research/guide/psc\\_psc366.htm](http://www.lib.umt.edu/research/guide/psc_psc366.htm))

Other Instruction:

Library Research Trainer, COMM111 Teaching Assistants, University of Montana. Fall 2007 to present.

Library RefWorks Trainer, University of Montana, 2006-present (one of three librarians on staff that provide RefWorks training to other librarians both onsite and at a distance as well as to the campus community).

Trainer, Ask A Montana Librarian statewide virtual reference cooperative, 2005 to present.

### ASSOCIATION MEMBERSHIPS, POSITIONS AND SERVICE

American Library Association, 1999 to present.

- Outreach Director (elected position), New Members' Roundtable, 2006-2008.
- Membership Meetings Committee, member, 2007-2009.
- Intellectual Freedom Committee, intern, 2005-2007.
- New Members' Roundtable Mentoring Committee, co-chair 2004-2006.
- Chair of University of Illinois Student Chapter Social Committee, 2002-2003.

Association of College and Research Libraries, 2003 to present.

- Instruction Committee of the Distance Learning Section, member, 2005-2009.

Pacific Northwest Library Association, 2004 to present.

- 1<sup>st</sup> Vice President/President Elect, 2008-2009.

Montana Library Association, 2004 to present.

- Academic and Special Libraries Division Chair, 2007-2008.
- Academic and Special Libraries Division Vice Chair/Chair Elect, 2006-2007.
- Intellectual Freedom Committee, member, 2006-2008.
- Academic and Special Libraries Division Conference Committee, chair, 2006.

Iowa OCLC Users' Group, 2003-2004.

- Vice-chair, Cataloging section.

### UNIVERSITY COMMITTEES AND SERVICE

#### University of Montana

- General Education Committee, member, 2007-2009.
- Center for Teaching Excellence Advisory Board, member, 2005-2007.
- University Traffic Appeals and Review Committee, alternate, 2005-2007.

- General Scholarship Competition reader, 2005 and 2007.
- Ad-hoc Athletics Advisory Committee, member, Nov. 2004.

## LIBRARY COMMITTEES AND SERVICE

### University of Montana – Mansfield Library

- Local PAC Committee, chair, 2006 to present.
- Systemwide PAC Committee, chair, 2006 to present.
- Outpost Reference Working Group, chair, 2006 to 2007.
- Curriculum Integration Working Group, chair, 2005 to 2007.
- Emergency Planning Committee, chair, April 2005 to 2006.
- Orientation Coordinator, Summer 2006.
- WelcomeFest Coordinator, August 2005 and August 2006.
- Reference Librarian Search Committee, member, May-August 2005.
- Career and Professional Development Committee, member, 2005-2007.
- Instructional Assessment Committee, member, 2005 to present.
- Bibliographic Management Services Head Search Committee, member, 2005.
- Ad Hoc Committee for Keeping Key Constituencies Informed, member, 2004 to present.
- Infofair Committee, member, 2004 to present.
- Collection Development Committee, member, 2004 to present.
- Faculty Committee, member, 2004 to present.

## HONORS AND AWARDS

Fellow, Mountain Plains Library Association Leadership Institute, 2006.

I was selected via a competitive process to help represent the state of Montana at the Mountain Plains Library Association Leadership Institute in Abiquiu, New Mexico.

Certificate of Recognition, University of Montana Division of Student Affairs, 2006.

This was presented in honor of my support of students through collaboration with departments within the Division of Student Affairs.

ACRL Preconference Scholarship, 2005.

This scholarship is a competitive monetary award to cover the costs of attending the ACRL National Conference and an affiliated preconference.

EBSCO-ALA Conference Sponsorship, 2004.

This sponsorship is a competitive monetary award to cover the costs of attending the ALA Annual Conference.

Beta Phi Mu, 2004.

Nominated for membership in the International Honor Society for Library and Information Science based on grades and library school faculty recommendation.

## RESEARCH INTERESTS

- The effect of libraries on voting behavior in the United States
- The development and use of technologies for distance education library services
- Interactions between library staff and distance education students, staff and faculty